

## PROGRAM POLICY - CRISIS SERVICES

- 1 Staffing
  - 1.1 OPTIONS will have a 2:3 staff-to-person served ratio at the Crisis Services Program during waking hours and 1:3 staff to person served ratio during sleeping hours.
  - 1.2 Additional staff will be provided on an as needed basis based upon available funding.
- 2 Clinical Team
  - 2.1 The ID Team at Crisis Services will also be referred to as the Clinical Team.
  - 2.2 The composition of the Clinical Team may include a combination of the following:
    - 2.2.1 Person served
    - 2.2.2 Administrator/service supervisor
    - 2.2.3 Registered nurse
    - 2.2.4 Behavioral specialist
    - 2.2.5 Licensed psychiatrist
    - 2.2.6 Neuropsychologist
    - 2.2.7 Crisis Services staff members
    - 2.2.8 Regional Center Service Coordinator
    - 2.2.9 Family members as desired by the person served
  - 2.3 The goal of the Clinical Team is to:
    - 2.3.1 Develop an individual service plan (ISP)
    - 2.3.2 Identify pre-cursors to identified behaviors
    - 2.3.3 Develop strategies to help the person served reside in a community Setting during challenging or difficult periods
    - 2.3.4 Modify medical/psychological treatment during clinical team meetings

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Staffing/Clinical Team

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